

Randy McFarland

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PROFESSIONAL SUMMARY

Operations and data analyst with hands-on experience across financial reconciliation, reporting automation, technical deployment support, and large-scale event coordination. Recovered multi-month backlogs, built decision-ready Power BI dashboards, and automated recurring reporting with PowerShell and Power Automate. Comfortable working cross-functionally across finance, operations, and stakeholder-facing teams, with a Business Cybersecurity minor supporting technical fluency.

CORE SKILLS

Analytics & Reporting: Power BI; SQL; Alteryx; Power Query; Excel (PivotTables, XLOOKUP); data validation; reconciliation; KPI dashboards

Automation & Systems: PowerShell; Power Automate; VBA/macros; APIs; SharePoint Lists; SAP; BOSS; Loan IQ; ClearPar; Intellimatch

Operations Delivery: Process improvement; backlog recovery; billing and supplier operations; UAT/testing; issue tracking; event and stakeholder coordination

PROFESSIONAL EXPERIENCE

Element Fleet Management

Baltimore, MD

Data Analyst

Apr 2026 - Aug 2026

- Redesigned billing data collection and timing for ~150 U.S. and Canadian suppliers, consolidating 30 daily reports to 18-20 and restoring rental-finance, invoice, maintenance, and toll backlogs from 3+ months behind to current.
- Cut weekly invoice corrections and deletions from ~6,000 to ~450 and suppliers needing weekly correction from ~75 to ~20 using Alteryx, SAP, BOSS, and Excel, bringing suppliers more than two months overdue current.
- Automated report filing and dashboard compilation with PowerShell; built Power BI views and a Power Automate inbox tracker used by managers and operations teams to monitor billing and request resolution.

Gather AI

Baltimore, MD

Deployment Support Contractor

Oct 2025 - Dec 2025

- Deployed an autonomous drone inventory system across three warehouse sites, including two major e-commerce fulfillment centers, coordinating hardware readiness, travel logistics, and site stakeholders in a 100% travel role.
- Executed formal test cases in a proprietary platform, validating navigation and image capture against allowable error margins across 175 aisles and 20 passed flight tests.
- Diagnosed 20-25 aisle-specific height, length, and layout issues, adjusted configurations from observed flights, documented exceptions, and handed unresolved work to engineers and contractors.

Morgan Stanley

Baltimore, MD

Operations Support Analyst

Mar 2025 - Sep 2025

- Managed cash remittance for 25-50 daily syndicated-loan trades using Loan IQ, ALP, ClearPar, and Intellimatch, resolving time-sensitive breaks across domestic and international markets.
- Fulfilled or reassigned 3,000+ escalations and reduced a 7+ month inbox backlog so no item aged past 2-3 weeks, through auto-sorting, folder redesign, and team specialization.
- Reconciled \$900,000 in missing debits and credits (\$4.56M to \$3.66M outstanding) while coordinating counterparties and an offshore team; ran and documented three daily issue-resolution meetings.

West Virginia University Health Science & Technology Academy

Morgantown, WV

Office Administrator and Communications Coordinator

Aug 2022 - Jun 2023

- Supported a five-person leadership team with scheduling, travel, purchasing, invoicing, reimbursements, and grant-related administration for a statewide academic program.
- Coordinated 4-6 statewide events with \$25,000-\$50,000 budgets for 500+ students and 1,000+ family members, staff, and educators, managing vendors, transportation, food, equipment, and technology.
- Created process documents and managed email and Instagram communications across all 55 West Virginia counties, growing channels to 500+ followers and averaging 1,500 views per post.

EDUCATION

West Virginia University

Morgantown, WV

B.S.B.A., Marketing and Entrepreneurship, Cum Laude; Minor in Business Cybersecurity

May 2023